

Warranty Information

HID Lamp Limited Warranty

Howard Industries, Inc. – Lighting Products Division (“Howard Lighting Products”) warrants HID lamps to be free from defects in material and workmanship. Howard Lighting Products’ HID lamps with greater than 12,000 hours average rated life are warranted for a period of one year from date of purchase based on max operation of 6,000 hours per year (minimum 10 hr/start for lamp). If lamps fail to operate for the warranty period, Howard Lighting Products’ sole warranty obligation is to provide a free replacement lamp (no labor allowance).

Terms and Conditions

1. Howard Lighting Products warrants the lamps to be free from defects in material and workmanship.
 2. Howard Lighting Products’ HID lamps must be operated on ballasts designed to operate the lamps. The ballast should be marked with the same ANSI lamp code designation as the lamp. The electrical values depicted on the HID ballast label, as well as the lamp and lighting equipment instructions must be adhered to. The lamp must be operated within the normal specified operating range, orientation, and environmental conditions for the HID system. Lamps operated in any system that has been subjected to abnormal stresses, such as, but not limited to, excess temperatures, mechanical stresses, excessive switching cycles or under or over voltage conditions or on ballasts, control gear, or electrical systems that are outside of the defined ANSI parameters in the appropriate ANSI standards are excluded from coverage under this Warranty.
 3. This warranty excludes any product damaged from misuse, faulty installation, inadequate maintenance, damage, negligence, accident, or tampering.
 4. Howard Lighting Products reserves the right to examine all failed lamps and reserves the right to be the sole judge as to whether lamps are defective and covered under this warranty.
 5. This Warranty shall be the sole remedy of the Customer and the sole liability of Howard Lighting Products to Customer.
- NO IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Howard Lighting Products will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of lamps or any other goods or associated equipment or damages to any associated equipment, cost of capital, cost of substitute products, facilities or services, down time costs, or claims of claimant’s customers.
6. After contacting Howard Lighting Products and receiving a return authorization number, the user/customer shall promptly return the product at the user/customer’s expense to Howard Lighting Products after receiving instructions as to when and where to ship product. Failure to follow this procedure shall void this warranty.
 7. Howard Lighting Products reserves the right to change the warranty period without notice.
 8. Lamps and applications that have average rated life of 12,000 hours or less will be warranted for 6 months from date of purchase based on max operation of 4000 hours per year (minimum 10hr/start for lamp). Lamps and applications with rated average life of less than 7,000 hours are excluded from this warranty.

