

Warranty Information

Magnetic HID Ballast 2 Year Limited Warranty

Howard Industries, Inc. warrants to the purchaser that its magnetic HID ballasts will be free from defects in material and workmanship as conditioned herein for a period of two (2) years from date of manufacture. The date of manufacture by Howard Industries, Inc., Ballast Products Division is stamped on the ballast.

During said warranty period, Howard Industries, Inc. agrees and shall be obligated to a limit of refund of the purchase price of the ballast or, at the option of Howard Industries, Inc., replacement of defective ballasts.

This warranty is not applicable and is voided to any product manufactured by Howard Industries, Inc. which is not stored, installed, operated and maintained in accordance with:

- The National Electric Code (NEC)
- The Standards for Safety of Underwriters Laboratories, Inc. (UL)
- The Standards for the American National Standards Institute (ANSI)
- The Specific Instructions Provided by Howard Industries, Inc. for the Installation of the Product(s)
- Accepted industry practices

The warranties set forth herein are in lieu of any and all other warranties expressed or implied including the warranties of merchantability and fitness for a particular purpose. In no case shall Howard Industries, Inc. be obligated or liable for any indirect, consequential, or incidental damages for breach of this or any other warranty, expressed or implied, whatsoever.

Should at any time within the stated two year period from date of manufacture any appearance of defect in material or workmanship appear, purchaser must notify Howard Industries, Inc. by calling 1-800-956-3456 or (601) 422-0033. Written notice may be mailed to Howard Industries, Inc., Ballast Products Division, PO Box 1590, Laurel, MS 39441 or by fax at (601) 422-1652.

As a condition to qualify for refund of original ballast purchase price or replacement under the provisions of this limited warranty, defective ballasts must be available for return to Howard Industries, Inc. at its request for inspection and test analysis. Prior written approval for return must be obtained from the factory.

