

Howard Lighting Products

Exit/Emergency Product Warranty

Howard Lighting Exit/Emergency products are warranted for a period of five (5) years from date of original purchase against defects in materials and workmanship (exceptions – batteries and Tritium Self-luminous; see below). Should at any time within the stated period from date of purchase any appearance of defect in material or workmanship appear, purchaser must notify Howard Lighting Products, by calling 1-800-956-3456 or (601) 422-0033. Written notice may be mailed to Howard Lighting Products, P.O. Box 1590, Laurel, MS 39441 or by fax at (601) 422-1652.

As a condition to qualify for refund of original exit/emergency product purchase price or replacement under the provisions of this limited warranty, defective exit/emergency product must be available for return to Howard Lighting Products at its request for inspection and test analysis. Prior written approval for return must be obtained from the factory.

This warranty is not applicable and is void to any product sold by Howard Lighting Products, which is not stored, installed, operated and maintained in accordance with:

- The National Electric Code (NEC)
- The Standards for Safety of Underwriters Laboratories, Inc. (UL)
- The Standards for American National Standards Institute. (ANSI)
- The specific instructions provided by Howard Lighting Products for the installation of the product(s).
- Accepted industry practices

The warranties set forth herein are in lieu of any and all other warranties expressed or implied including warranties of merchantability and fitness for a particular purpose. In no case shall Howard Lighting Products be obligated or liable for any indirect, consequential, or incidental damages for breach of this or any other warranty, expressed or implied, whatsoever.

The warranty is expressly limited to repair or replacement of the product. No labor charge will be honored without prior written factory authorization. Damage incurred from handling or in transit is not covered by this warranty. Claims for shipping damages must be filed with the carrier. This warranty gives the customer specific legal rights, which vary from state to state. Light bulbs are not covered under this warranty. **WARRANTY IS VOID IF PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH THIS PRODUCT IS MANUFACTURED.**

Battery Type	Life Expectancy	Full Warranty	Pro-Rate	Total
Sealed Lead Acid	8 years	1 year	-	5
Nickel Cadmium	15 years	5 years	-	5
The pro-rated warranty period for batteries begins on the date the full warranty ends.				

Tritium self-luminous products are warranted for the amount of years listed with its product description – 10, 15 or 20 years.